



## Atherley Bowling Club

HILL LANE  
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Leisure Controls International Ltd.,  
Clump Farm Industrial Estate  
Higher Shaftesbury Road  
Blandford Forum  
Dorset  
DT11 7DT

8<sup>th</sup> September 2008.

Dear Sir,

Customer Service Department.

Last month the club took delivery of two timer controls for our snooker room, we had them installed last week and the electrician who installed them was very puzzled by the instruction book as to the setting of the timers after spending quite some time on them.

This morning I telephoned your office and was put through to a young lady by the name of Monica who to say the least was very helpful she talked me through the procedure of setting both machines and I am glad to say they work very well, I think this young lady deserves a very big pat on the back for services rendered, I know you may very well say it is part of her job but that goes without saying, she is a credit to your company, so please give her from me and our club a very big thank you, without her help the snooker league matches could not have gone ahead this evening.

Yours sincerely

Barry Parker   
General Secretary

*Affiliated to:*

English Bowling Association, English Indoor Bowling Association, English Womens Bowling Association, English Womens Indoor Bowling Association, Hampshire County Bowling Association, Hampshire Indoor Bowls Association, London & Southern Counties Bowling Association, Hampshire County Past Presidents' Association, Southampton & District Bowling Association.